

Department of Social and Health Services
Olympia, Washington

ELIGIBILITY A-Z MANUAL REVISION

Revision #	164
Category / Section	BENEFIT ISSUANCES
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REMOVE

Benefit Issuance - Table of Contents
Section A. – Cash Assistance Benefits
All Pages
Section C. – Food Assistance Benefits
All pages
Section D. – How Benefits Are Delivered
All Pages

Section E. – General information About
Electronic Benefits Transfer
All Pages
Section H. – Replacing Lost, Stolen or
Destroyed Food Allotments
All Pages
Section J. – Forms
Appendix I and Appendix II

INSERT

Benefit Issuance – Table of Contents
Section A. – Cash Assistance Benefits
All Pages
Section C. – Food Assistance Benefits
All Pages
Section D. – When and How Benefits Are
Delivered
All Pages
N/A

Section H. – Replacing Benefits
All Pages

N/A
N/A

Summary

Section A. – Cash Assistance Benefits

WAC 388-412-0005

Simplifies the language to clarify policy.

Section C. – Food Assistance Benefits

WAC 388-412-0015

Simplifies the language to clarify policy.

WORKER RESPONSIBILITIES

Deletes some out-dated information about
how much the benefits should be if the client
is eligible for under \$10 in food assistance

benefits.

Section D. – When and How Benefits Are Delivered

WAC 388-412-0020

Explains when cash and food assistance benefits are delivered.

WAC 388-412-0025

Explains how benefits are sent including electronic benefits transfer (EBT) and electronic funds transfer (EFT). Also deletes references to Food Coupon Authorization (FCA) cards and explains when EBT benefits are converted to food coupons.

CLARIFYING INFORMATION

Adds information about Quest cards and canceling EBT benefits.

WORKER RESPONSIBILITIES

Adds information about inactive electronic benefits transfer (EBT) accounts, electronic funds transfer (EFT – direct deposit) and Alternate card holders.

Section E. – General Information About EBT (Removed)

WAC 388-412-0045

Repealed

Manual Content

Obsolete

Section H. – Replacing Benefits

WAC 388-412-0040

Explains when EBT benefits or food coupons can be replaced.

WORKER RESPONSIBILITIES

Adds procedures for replacing EBT benefits and EFT benefits.

WAC 388-412-0045

Repealed

Section J. – Forms

Obsolete

Appendix II

Obsolete